

## **Job Opening for IT and ASP Private Cloud Service Manager**

Experience: 10 to 15 years  
Location: Edison, NJ  
Industry Type: IT Software / Software Services  
Functional Area: IT and ASP Private Cloud Service Manager  
No. of Open Positions: One

### **Job Description:**

- Achieving superior performance of Fi-Tek IT and ASP Private Cloud Services infrastructure to support evolving company requirements while effectively managing cost
- Preparing, justifying, recommending, implementing and auditing infrastructure standards, policies and procedures
- Planning, defining, designing, constructing, implementing and supporting Private Cloud computing infrastructure using VMware and Citrix infrastructure
- Monitoring and reporting infrastructure performance
- Comparing infrastructure performance against SLAs, making informed cost effective recommendations for improvements, and implementing approved recommendations
- Achieving superior performance of End User access
- Preparing, justifying, recommending, implementing and auditing User Support Services standards, policies and procedures
- Achieving established goals & objectives with superior performance of projects, activities and tasks
- Recommending short and long term IT and ASP Private Cloud Services Team goals
- Preparing definition, scope, milestones, tasks, resource requirements and progressively updated timeline for each IT and ASP Private Cloud Services goal and project
- Preparing and presenting weekly progress reports on all active projects and team activities
- Contributing IT and ASP Private Cloud Services updates to the monthly IT Status Report
- Participating in monthly IT Status Report Meetings

### **The Desired Candidate's Profile:**

The desired candidate would possess the following:

- Technical Degree or equivalent experience
- Ten or more years of increasing Windows, Citrix, VMware experience and demonstration of competence with required systems within a state of the art IT environment is required.
- Five or more years managing network equipment and infrastructure in a Multi-Server WAN and/or Cloud environment.
- Three or more years' experience managing two or more direct reports.
- Microsoft MCSE (Microsoft Certified Network Engineer) and CISCO CCNA (Cisco Certified Network Associate) certifications or higher.
- Extensive knowledge and hands-on experience with many of the following:
- Microsoft Windows Server Operating Systems (2003 Server, 2008 Server, .NET) administration and maintenance
- Juniper Firewall and VPN administration and maintenance
- Citrix Xen App or later administration and maintenance
- Microsoft SQL Server installation, configuration, administration and maintenance
- Windows Software Update Service (WSUS) Administration and Maintenance
- Websense Web Traffic Analyzer Administration and Maintenance
- Domain Name Server (DNS) Services Administration and Maintenance
- DHCP Administration and Maintenance
- Active Directory (AD) 2003 & 2008 Administration and Maintenance
- Domain User Administration and Maintenance
- Shared Folder Security Administration and Maintenance
- Distributed Files Services (DFS) administration and maintenance
- Thorough understanding of COS command structures.
- WAN (Wide Area Network) design, configuration, implementation and maintenance using MPLS and Internet IPSEC & SSL VPN (Virtual Private Networking)
- Red Hat Linux installation, configuration, administration and maintenance a plus
- Software administration and maintenance
- Microsoft VISIO Software proficiency
- Microsoft Project Software proficiency
- Microsoft Office Professional Software Applications (Word, Excel, PowerPoint, Access, Outlook)
- Symantec End Point Encryption, DLO Backup, & Backup Exec configuration, maintenance & administration
- Dell Server, Blade Center & Equallogic SAN configuration, maintenance & administration a plus
- VMware server virtualization configuration, maintenance & administration

### **Contact Details:**

Email id: [careers@fi-tek.com](mailto:careers@fi-tek.com)